

**Three Oaks
Annual General Report
2012**

Reflections
Past, Present & Future



Inside this issue:

Chair of Board & Executive Director's Report	2
Tribute to Patty Park Training and Education Report	3
Program Reports	4
Second Stage Housing and Capitol Campaign Report	5
Board and Staff	6
Thank You to Donors	7
Donor Information and Membership Form	8

Mission Statement

***At Three Oaks we are committed
to the promotion of equality and
the end of violence against
women and children.***

Chair of the Board & Executive Director's Report

A Report to Our Community

Three Oaks provides emergency shelter in Belleville and community based counselling services across Hastings and Prince Edward Counties to women and their children who have experienced violence. Equally important, we provide support, hope and confidence to the women and children we serve. This has been an exciting year of growth for the agency, as we continued to meet the ever increasing needs of the women and children we work with.

We welcomed Bonny to her new permanent position at Three Oaks. We are pleased to have Stacey, Kerry-Lynn, Carrie-Anne and Ashley join the staff team. Over the course of the year, we were fortunate to have student placements from Loyalist College. As well, a summer student was hired, thanks to a Services Canada grant.

Staff have participated in many effective training opportunities, including a very informative workshop on Transgender Issues in V.A.W. services held at our annual retreat. Two staff were fortunate to attend the World Conference for Shelters in Washington, D.C.

The Board of Directors participated in a very worthwhile and informative training on Board Governance. Facilitated by Adobe Consulting, this was an effective and timely educational tool for the Board.

Three Oaks is proud to collaborate locally with many committees, most note worthy, the Quinte Coordinating Committee against Violence. This year we collaborated with colleagues to develop a Service Agreement for the Provision of French Language Counselling. Working together strengthens our collective capacity to provide support and services to women and their children.

Annually, we work with our sister agencies in the community to plan social action events, including the National Day of Remembrance & Action on Violence against Women, International Women's Day and Take Back the Night. Pam is an active member of the Board of Directors of the Ontario Association of Interval & Transitional Houses. As a member agency of OAITH, we work with other women's shelters, to raise awareness about violence against women on a national level and address systemic barriers.

Our thanks to Lynette Cumming, Program Supervisor with the Ministry of Community & Social Services, for her on-going support and advocacy on behalf of Three Oaks. One-time capital funding was made available to replace the heating and cooling systems in the shelter.

Working with Ken Foulds of Re/fact Consulting, the agency is moving forward with its intentions to develop Second Stage Housing. A comprehensive business plan to secure property and build an eight unit facility has been developed. It is hoped that the project will be completed by the fall of 2013. In conjunction with this plan, we hired Julia Gosson as a Fund Developer. A capital campaign to raise 1.3 million dollars was launched in the spring. These are both very exciting and ambitious projects to embark upon for the organization.

Thank you to all those community members, groups, organizations, sister shelter agencies and women's advocates who contribute their resources and time. Again, a special thank you to the folks at Royal LePage ProAlliance Realty for their ongoing fundraising efforts. The community as a whole continues to support and stand behind the work of Three Oaks.

We would like to extend our thanks and appreciation to our outgoing board members Pam Murphy, Beth Siurna and Megan Adam. All three ladies have provided their dedication and service to Three Oaks for the past 6 years. Pam has been instrumental in overseeing the financial health of the agency in her role as Treasurer. Beth served as Chair for 3 years of her term, leading the board through some unique and challenging times and last but not least, Megan has shown her commitment with additional work as a member of the Personnel committee. We wish all the best to these women in their future endeavors and welcome them to remain part of our friends and family network at Three Oaks.

Thank you to all the board and staff for your dedication and hard work. We are fortunate to work with such committed and caring individuals. The coming year will be an exciting one as we continue plans to build affordable housing, meet the needs of women and their children through our shelter and outreach services, and speak out educating the community on issues affecting women who experience violence.

In Memory of Patty Park

Patty Park was the Executive Director of Three Oaks for 12 years from 1996-2008. She was instrumental to the move that saw Three Oaks locate within the city of Belleville. This involved a major capitol project. During her time at Three Oaks, she invested in our community and individually in people's lives, especially the staff at Three Oaks. Patty has been described as a mentor, a co-worker and a guidance counsellor. One statement that many have voiced, one way or another, is that she made you feel important; that you were visible and appreciated for who you were, not just for the work you did. She was able to help people process and question their comfort zone and realize their own strengths. She was a very respected woman with a lot of love and joy in her heart that she generously shared with everyone she met. She was a strong activist and feminist. She will be greatly missed and her legacy will continue to live on through the work at Three Oaks.

“Never doubt that a small group of thoughtful, committed people can change the world. Indeed, it is the only thing that ever has.”

Margaret Meade



Training and Education Program

The Training and Education Program provides presentations and education on abuse and related topics for community agencies, groups, schools, churches and organizations.

This past year, this program gave approximately 35 presentations in the community. A highlight for this program was the opportunity to become more involved in the high schools. Three Oaks was able to be part of a student led symposium dealing with issues such as abuse and acceptance. We worked alongside students both in high schools and Loyalist College on projects bringing awareness to both Three Oaks and issues relating to abuse.

The program continued to work with other agencies in the community and participated in International Women's Day, National Day of Remembrance and Action on Violence Against Women, and Take Back the Night. In each of these events we saw a significant rise in the number of young people involved.

For this next year we will continue to build and connect with our community to offer education on abuse and relevant issues. This will promote awareness to people of all ages on the importance of taking a stand on violence against women and children.

Sincerely,
Jennifer Loner
Training and Education Coordinator



Shelter

Three Oaks provides community-based emergency shelter and crisis support services for women and their children who have experienced abuse in order that they may live free of violence. The shelter has a 24 hour crisis line. The challenges staff face every day to ensure that the women and children are kept safe and that their needs are met can be very daunting at times. They persevere because this is not only their job but it is their belief that all women and children should live free of violence and discrimination. As the Shelter Manager, I applaud each and every one of the Shelter Staff at Three Oaks for continuing to fight the good fight and for ensuring that the women know that they have a right to make their own choices.

Lorri Harrison
Shelter Services Manager

Shelter Stats	
Crisis Calls	1585
# of women	144
# of children	46
In Home/Drop In	44
Women & children turned away (because we were full)	59

Community Outreach Counselling Program

Three Oaks offers a Community Outreach Counselling Program that provides community-based general counselling, support and referral services for women and their children who have experienced abuse. This program consists of Outreach Counsellors, Transitional Workers and a Family Court Support Worker. This year the program has experienced staff changes with maternity leaves and changing of positions. Despite these changes, we were able to continue to serve the women well as Three Oaks' experienced staff filled the vacancies. Community Development continued to be a priority and grew as the Counselling Program is now in the high schools in Centre Hastings and in Trenton.

Gale Cole
Community Services Manager

Outreach Stats	
Women	257
Personal Safety Plans	171
Counselling Hours	1256
Court support	73

Children's Programs

The Children's Shelter Program provides support and educational programs to mothers, children and teens who have experienced abuse or who are at risk of being exposed to violence. A highlight for this program is being able to see the children relax and enjoy activities in the safety of the shelter.

The Children's Outreach Program provides counselling to mothers and their children who have witnessed domestic violence. This program continues to grow in numbers of children being helped as well as in partnerships with other community organizations.

Children's Outreach Program Statistics	
Children	84
Mothers	33
Children's Support groups	4
Mothers Support group	1
Direct hours children	346

Capitol Campaign Second Stage Housing



It wasn't long after I joined the team in January that I caught the infectious passion that drives the staff within this agency. It's evident in everything they do and I am so excited to help make their long awaited dream, of Second Stage Housing, a reality. Hired to run a capital campaign at the community level, we set to work creating policies and procedures, recruiting volunteers and establishing a goal.

While most are familiar with our emergency shelter and outreach services, second stage housing is a relatively new concept for our community, so educating the public continues to be a big part of the role. Presentations to service groups and workplaces, the launch of a new website and social media accounts, along with editorial support from our media partners have all helped get this message out. Women who come to the shelter must find other living arrangements after 6 weeks. The harsh reality is that up to 40% of them return to an unsafe environment because there is a lack of affordable housing in Quinte.

Second Stage Housing will be a building with self-contained apartment style units specifically for women who've experienced domestic violence. With rent geared to income, and a stay of up to a year, the on-site counselling and other supports in this secure setting will help women and their children, transition to independence.

This will be the only facility of its kind in Belleville, and while we are still finalizing the property purchase, it will be located close to all amenities and ready for move in by December 2013.

The agency is so committed to meeting this priority need that they've already saved \$200,000 towards the \$2 million build and are prepared, and able, to carry a mortgage of up to \$500,000 if necessary. This leaves \$1.3 million which was launched as a community campaign in May. We continue to solicit funds from a variety of sources, including individuals, corporations, foundations and government and are delighted by the support shown from the community to date.

We currently have funds and pledges totalling just under \$1 million, leaving \$300,000 left to raise. There is a whole host of ways that people can help us meet that target. Donations can be made online by visiting our website at www.threeoaksshelterandservices.ca and clicking on the Donate button. You can also mail a contribution to Three Oaks at PO Box 22162 Belleville, ON K8N 5V7. Donations of products and services in-kind could also save money from the bottom line and recognition opportunities are available. You can speak to your employer about payroll deductions and whether they would match your personal gift or allow you to run a special event on our behalf. We'd welcome conversations about how individuals and companies can assist so please contact 613-967-1416 ext 243 for more information.

Please join me in supporting the campaign for Second Stage Housing; together we can build hope and change lives.

Respectfully Submitted,

Julia Gosson

Fund Developer

Board of Three Oaks 2011-2012

Chair - Janet Chouinard

Vice Chair - Sandie Sidsworth

Treasurer - Pam Murphy

Secretary - Jennifer Dagenais

Chair of Governance- Lorrie Maracle

Chair of Planning & Development - Eric Fry

Members: Connie Carson, Penny Hendricks, Megan Adam, Samantha Hayward, Beth Siurna, Sherry Diamond

End Domestic Violence

November is Domestic Violence Awareness Month



Staff of Three Oaks 2011-2012

Executive Director	Pam Havery
Community Services Manager	Gale Cole
Shelter Services Manager	Lorri Harrison
Executive Assistant	Barbara Watson
Administrative Support	Tina Bowers
Training & Education Coordinator	Jennifer Loner
Shelter	Kerry - Lynn Aulthouse Joyce Bernhardt Ashley Chamberlain Billie-Jo Cole Carrie -Anne Collin Kristin Hebden-Farrell Christin Gaffney Kaci Kelly Michelle Lake Erika Thorn Stacey Trubridge Shandra Valyear Justine Walker
Community Counsellors/Outreach	Heather Bassett Amy Dufresne Shelley Haggarty Debbie Hoskin Ruth James Barbara Lea Leah Morgan Bonny Ray Amy Rose
Fund Developer	Julia Gosson

Three Oaks is grateful for the continued funding from the Ministry of Community and Social Services.



Thank you to Our Corporate Donors

Albury Friendship Group	Highland Federated Women's Institute	Simcoe Office Products
Alpha Kappa Master	Hydro One Empl.& Pensions Fund	Springdale Development Inc.
Bay Subaru	Jazz Hair Salon	St. Andrew's Afternoon Group
Belleville Wesleyan Church	Jones Deslauriers Insurance Management Inc.	St. Andrew's Missionary Society
Belmont Long Term Care Facility	Kinette Club of Belleville	St. Clement Astra Chapel Guild
BMO Employee Charitable Foundation	Kinette Club of Picton	St. Columba Presbyterian Church Women
Bridge Street United Church Women	King Street United Church	St. James the Minor C.W.L.
C.A.W. Local 887, 830 & 1839, 1530	Knudsen Construction Limited	St. Joseph's Catholic Women's League
Canadian Tire Jumpstart Charities	Legendz Pub	St. Mark's United Church Women
Canadian Women's Foundation	Loyalist Decorative Painters Guild	The Richmond Retirement Residence
Centre Hastings Community Support & Ed. Centre	Officers Mess Ladies Club	St. Matthew's United Church Women
Chambers Chiropractic Professional Group	On Line Support Inc.	St. Paul's Anglican Church
Christ Church A.C.W.	Ontario English Catholic Teachers Assoc.	St. Paul's United Church U.C.W.
Domtech Inc.	Our Lady of Peace Chapel CWL	St. Peter's CWL
Eastminister United Church	Parkdale Baptist Church	St. Thomas' Anglican Church
Ebenezer Christian Reformed Church	Pergantes Robinson Communications	Toskan Casale Foundation
Elementary Teachers Federation of Ontario	Preceptor Beta Beta	Trenton Horticultural Society & Garden Club
Emmanuel United Church	Quinte & District Real Estate Board	Trinity St. Andrews Clothing Depot
EMS-Tech Inc.	RBC Foundation	Tweed Hungerford Sr. Student Funds
Foxboro Men's Club	Realtor's Care Foundation	Twin City Investments Co.
Frankford United Church Women	Royal LePage ProAlliance Realty	Westminster United Church
Geen's Prescriptions Pharmacy Limited	Royal LePage Shelter Foundation	Wing Food Services
Grace United Church	Sacred Heart of Mary C.W.L.	Women in Education Hockey Team
Grace United Church Friendship Club	Scotiabank—Trenton and Quinte Mall	Women's Sales & Advertising Club
Geek Canadian Philoptochos	Sears Canada Inc. - Stockkeeping	Women's Christian Association
GT Xpress	Sears Employees Charitable Fund	W.T. Hawkins Ltd.
Hastings-Prince Edward Elementary Teachers	Services Canada Staff	
	Shout Sister	

DONATIONS—HOW CAN YOU HELP?

Three Oaks
P.O Box 22162
Belleville, Ontario
K8N 5V7
Phone: 613-967-1416

Three Oaks graciously thanks all of those who have made donations to the agency. Your support allows us to maintain a high standard of service for women and children in our community.

As you make your charitable contributions this year, please consider making a tax deductible donation to support the work of Three Oaks. Please make your cheque payable to the address in the side box.

**Or donate online
 at:**

www.threeoaksshelterandservices.ca



Three Oaks Membership Form 2013

Name: _____ Email: _____

Address: _____ City: _____

Province: _____ Postal Code: _____

Home Phone: _____ Business : _____

Signature: _____ Date: _____

Membership Fees: Individual \$5.00 Organizational \$25

Membership required: Individual ___ Organizational ___ Donation ___

Fee enclosed _____

Amount \$ _____

Receipts for membership fees will be issued. However, receipts for tax purposes can only be issued for donations.

Do you wish to receive mail outs from Three Oaks? Yes ___ No ___

Are you interested in sitting on a committee as a general member of Three Oaks? Yes ___ No ___